

# 2025 CCPRF



## TABLE OF CONTENTS

*\*Viper Discount Deadline Date: Wednesday, November 5, 2025*

|                                 |               |
|---------------------------------|---------------|
| Quick Reference/Deadlines:      | Page 2        |
| Move Out Information:           | Page 3        |
| Viper Shipping Order Form:      | Page 6        |
| Material Handling Rates & Info: | Pages 7 – 9   |
| Inbound Shipping Labels:        | Pages 10 – 11 |
| Cleaning / I&D Labor:           | Pages 12 – 14 |
| EAC Forms:                      | Pages 15 – 16 |
| Furnishings & Rental Carpet:    | Pages 17 – 19 |
| Modular Rental Options:         | Page 20       |
| Pre-Printed BOL Request form:   | Page 21       |
| Visual FX AV Order Form:        | Pages 22 – 24 |
| Internet:                       | Page 25       |

### Electrical:

[https://eventnow.encoreglobal.com/myevents/result/index/show\\_id/c6388d5a-e060-f011-bec2-7ced8d18249f/](https://eventnow.encoreglobal.com/myevents/result/index/show_id/c6388d5a-e060-f011-bec2-7ced8d18249f/)

## CONTACT INFORMATION

### Viper Show Coordinator:

Keehan Sabaj | m: 847-219-8659 |  
[KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com)

### Show Management Contact:

Ginna Gutierrez  
[ggutierrez@augeomarketing.com](mailto:ggutierrez@augeomarketing.com)

## PRE-SHOW TIPS

- **Submit orders early to receive the discounted rate** – Please complete the necessary forms found in this kit or online at <https://order.vipertradeshow.com>. Standard pricing will apply to orders received after the published deadline.
- **Payments** – All orders and balances (including material handling) need to be paid prior to the first day of move in. Standard pricing will apply to all orders not paid by the Discount Deadline.
- **Preparing freight shipments** – We strongly encourage you to send all show freight to the advance warehouse. Some cost-saving tips are to consolidate your freight to have it delivered in a single shipment on an LTL freight carrier & arrange for the freight to be received on or before the Late to Warehouse Deadline to avoid late charges. **Material handling applies to every shipment received.**
- **Review Quick Reference Page** – Please review the show schedule outlined and make sure your travel plans accommodate for a smooth setup and move out; the return of the empty freight containers can take at least an hour after the close of the show. **Please plan accordingly!**
- **Shipment tracking** – It is recommended you track your shipment prior to the show to confirm it has been delivered. You can send the tracking information to your Viper Show Coordinator as soon as your freight is shipped.

## SHOW SITE TIPS

- **Viper Service Desk** – The service desk will be located on the show floor for assistance with questions or show site orders.
- **Booth orders & freight delivery** – Our team completes a rental order and advance freight check prior to exhibitor setup to ensure everything pre-ordered and/or sent to the Advance Warehouse is in your booth. A Viper representative will be at the Viper service desk for assistance. Please address discrepancies immediately because credits are not provided to claims made post show.
- **Empty Storage** – Material Handling (drayage) service includes the storage of empty containers for the duration of the show. "Empty" stickers will be available at the Viper service desk. Place one sticker on each empty item (crates/skids/boxes) you want Viper to store. All items are returned at the close of the show and can take at least an hour to be returned.
- **Labor orders** – All exhibitor supervised labor orders will need to check in at the Viper service desk once ready for the labor.

## QUICK REFERENCE & DEADLINES

**Wednesday, October 29, 2025**

**First day of advance warehouse receiving**

RECEIVING DATES:

RECEIVING: M-F | 8AM – 4PM

**Wednesday, November 5, 2025**

**Advance order discount deadline/cancellation deadline**

Payment must be made in full to receive discounted rates.

Refunds will NOT be made after this deadline.

**Wednesday, November 5, 2025, by 12 pm CST**

**Artwork submission deadline.**

All electronic, print ready artwork for modular rentals are due.

**Wednesday, November 19, 2025**

**Late to Warehouse Deadline**

The warehouse must receive your freight by EOD to avoid added late fees.

**Wednesday, November 26, 2025**

**Last day of Advance Warehouse receiving**

Last day Advance Warehouse will accept exhibit material.

(You will incur a late fee but your freight will be in your booth at the start of exhibitor move-in!)

**Wednesday, December 3, 2025 | 8am-5pm**

All show site deliveries are to be delivered on the listed date(s). Shipments received before the date(s) are at risk of being refused, and additional charges by the venue or Viper may apply.

## SHOW INFO AT A GLANCE

### EXHIBITOR INSTALL / MOVE-IN

Wednesday, December 3, 2025 | 8am-5pm

### SHOW HOURS

Wednesday, December 3, 2025 | 7pm-8:30pm (Welcome Reception)

Thursday, December 4, 2025 | 7am – 4pm

Friday, December 5, 2025 | 10am-2pm

### EXHIBITOR DISMANTLE / MOVE-OUT

Friday, December 5, 2025 | 2pm-6pm

\*Freight Force 4pm | All drivers must check in with Viper by this deadline. Complete move-out information can be found on page 3 of the exhibitor kit\*

### ADVANCE WAREHOUSE

Receiving Hours: M-F | 8AM – 4PM

**CCPRF 2025**

Viper Tradeshow Services

c/o Hot Shot

236 E Pima St. #106

Phoenix, AZ 85005

All shipments must include your company name, booth number and SHOW NAME on the freight.

### SHOW SITE FACILITY

Receiving only during exhibitor move-in times.

**CCPRF 2025**

Arizona Grand Resort & Spa

c/o Viper Tradeshow Services

8000 S. Arizona Grand

Parkway

Phoenix, AZ 85044

All shipments must include your company name, booth number and SHOW NAME on the freight

## BOOTH PACKAGE ITEMS:

10' x 10' | exhibit spaces

8' tall Black back drape

3' tall Black side drape

1- 6' skirted black table

2 folding chairs

1 wastebasket

6"x24" ID sign

\* in a carpeted hall.



## ONLINE ORDERING

<https://order.vipertradeshow.com>

Any questions, please email:

[KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com)

\*Only the main contact will have access to place online orders; if an additional contact or EAC needs access to the Viper Tradeshow online portal please notify me\*

## DISMANTLE/ MOVE OUT INFORMATION

**FREIGHT FORCE: Friday, December 5<sup>th</sup> at 4pm | LABOR FORCE: Friday, December 5<sup>th</sup> at 3pm**

Viper Transportation is the Official Carrier for this show. All carriers must check in at

Arizona Grand Resort & Spa 8000 S. Arizona Grand Parkway Phoenix, AZ 85044 – Grand Ballroom A-J

no later than **Friday, December 5<sup>th</sup> at 4pm** to avoid force.

## MOVE OUT INFORMATION

This information will also be distributed before the start of the last day of show hours. Please read these instructions to know what to expect and plan accordingly; share this information with your show site staff.

|                                                                                                                                                             |                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|
| Exhibit Hall Officially Closes:                                                                                                                             | Friday, December 5 <sup>th</sup> at 2pm   |
| Stored empty crates and containers estimated return:                                                                                                        | Friday, December 5 <sup>th</sup> , by 3pm |
| Labor Force: all exhibitors should have started dismantle by now:<br>Exhibitors should have checked in at the Viper Service Desk for dismantle labor hired. | Friday, December 5 <sup>th</sup> , by 3pm |
| Freight Force - deadline for carriers to check in:                                                                                                          | Friday, December 5 <sup>th</sup> , by 4pm |

All outbound shipments loading onto a contracted carrier or personally owned vehicle require a Viper Tradeshow Services Bill of Lading (BOL). Please follow these instructions.

1. Pick up a Bill of Lading at the Viper Service Desk and completely fill out the gray shaded areas, making sure to write in your carrier's name.
2. Call your common carrier or freight forwarder to make sure they are scheduled to arrive by **Friday, December 5<sup>th</sup>, by 4pm**. We suggest telling them **by 3pm**, giving them room to fail without failing you! Here is the address for your convenience:

**Arizona Grand Resort & Spa / Grand Ballroom A-J /  
8000 S. Arizona Grand Parkway, Phoenix, AZ 85044**

3. For liability reasons, and ensuring exhibitor's freight is loaded properly, all carriers **MUST** check in at the Viper Service Desk and be able to request your shipment by booth and company name. Please be sure to instruct your carrier to do so.
4. **Do not leave any UPS or FedEx shipments in your booth assuming it will be picked up!** We need a Bill of Lading submitted for all items/freight left in your booth and material handling (drayage) must be paid in full.
5. Once you have packed up all your materials, please hand in your BOL to the Viper Service Desk. (Do not leave it in your booth.) We will sign it and give you a copy, keep a copy and give the driver a copy. Please note, material handling must be paid in full.

\*In the event you fail to turn in your BOL or your carrier does not check in by the **Friday, December 5<sup>th</sup> at 4pm** deadline, your freight will be re-consigned to the house carrier, Viper Tradeshow Transportation. No liability will be assumed by Viper because of such rerouting or handling and exhibitor will be charged standard shipping rates of \$3.00/pound for shipments 1000 lbs. or more, \$3.50/pound for shipments 999 lbs. or less; with a **\$795.00 minimum**. Dimensional Weight may apply; material handling must be paid in full and applies to every shipment. Charges will be applied to the credit card on file. **Any freight left on the floor without proper paperwork or return labels will be deemed as trash and will be discarded.** \*AV equipment and computers hold very specific packaging instructions to be covered by insurance. Viper Tradeshow Services is not liable and does not cover any AV equipment or other alike equipment. The Exhibitor holds all responsibility for such and should carry coverage for their own AV and computer equipment.

**Viper Transportation is the Official Carrier for this show.** If you would like Viper to be your carrier, simply complete and send us the shipping order form. Your BOL and labels will be delivered to your booth before the last days' exhibit hours.

If you decide to choose Viper as your carrier at show site, turn in the Viper Shipping Order Form provided to the Viper Service Desk by **1pm** (1 hour before show closing) and we will write up your Bill of Lading and labels and deliver them to your booth. Once you are packed, sign the BOL and turn it in to the Service Desk, you will get a copy, we will keep a copy, and the driver will receive a copy. No worries about late carriers and writing numerous labels. Pack, turn in your BOL, and go!

PLEASE CONTACT YOUR SHOW COORDINATOR WITH ANY QUESTIONS OR COME TO THE VIPER SERVICE DESK ON SITE.

Keehan Sabaj | [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com) | mobile: 847-219-8659

## TERMS AND DEFINITIONS:

### IN ORDER TO RECEIVE A DISCOUNT:

Payment must accompany your advance order and be received prior to the early deadline date and with completed Payment Authorization Form. All payments to be in US currency.

### OUTSTANDING PAYMENTS:

Viper Tradeshow Services requires payment for all services upon receipt of the order, including receiving shipments at the advance warehouse.

It is the responsibility of the Exhibitor to advise the Viper Tradeshow Services Service Center representative of any problems with any orders before the start of the show. No credits will be issued after the exhibition closing.

**Government Agencies please note:** If your firm or agency requires a purchase order be issued for any services rendered such purchase order must accompany the order forms.

All materials and equipment are on a rental basis, except where specifically identified as a sale, and remain the property of Viper Tradeshow Services. Exhibitors with a history of delinquent payments and/or open balances will be required to settle their past due accounts and forward an advance deposit to cover the estimated costs of service and, if such deposit is not sufficient, will be required to settle their accounts prior to the close of the exhibition. **Viper Tradeshow Services reserves the right to hold any exhibitor freight who has unpaid material handling fees. Such fees must be paid prior to the release of freight onsite.**

Viper Tradeshow Services will accept payment by company check, or Method of Payment for Visa, MasterCard or American Express. Viper Tradeshow Services reserves the right to check the credit available on any card presented. If the exhibitor fails to pay their invoice prior to the close of the show, the charges will automatically be applied to the credit card on file.

International Exhibitors will be required to settle their accounts in full prior to the close of the exhibition. Payments must be made in US Funds or by credit card, cash, check, or bank wire transfer, when previously arranged by Viper Tradeshow Services.

**Tax Exemption Status:** If you are exempt from payment of sales tax, we require you to forward an exemption certificate for the state in which the services are to be used. Resale certificates are not valid unless you are rebilling these charges to your customers. Payment for all labor, equipment, and services, whether ordered by the exhibitor, display builder, non-official contractor, or other parties, shall be the responsibility of the exhibitor at the event. **A tax exemption certificate must be submitted prior to submitting orders.**

**Insurance:** Be sure your materials are insured from the time they leave your firm until they are returned after the show. It is suggested that exhibitors arrange all-risk coverage. This can usually be done by "riders" to existing policies.

*The exhibitor must report the damage or loss at the Viper service desk at show site and complete our paperwork documenting the incident. Failure to complete the proper paperwork at show site will result in the claim being waived. The exhibitor must submit any written claim for loss or damage within (30) days of the close of the show on which the loss or damage occurred or the claim shall be considered waived.*

*Viper shall not be responsible for damage to uncrated material, material improperly packed, concealed damage, pad wrapped or shrink-wrapped materials, glass breakage, or carpet in bags or poly. Additionally, Viper shall not be responsible for crates and packaging that are unsuitable for handling, in poor condition, or have prior damage. Crates and packaging should be designed to adequately protect contents for handling by forklifts and similar means.*

**Material Handling Form (MHA) aka Bill of Lading (BOL):** Your bill of lading must be turned in no later than the force times listed on the Quick Reference page. Each exhibitor is responsible for turning in a Bill of Lading to the Exhibitor Service desk after dismantling and completion of packing and labeling all boxes, crates, etc. The Bill of Lading is the official "permission" of the exhibitor allowing removal of freight from the booth to the carrier of choice (personal vehicle, truck, van line, airfreight, etc.). All shipments received at the close of the show are subject to a final count. We will count and ship pieces as we find the shipment when we remove them from the booth to load out.

All Material Handling Agreements submitted to Viper by the exhibitor will be checked at the time of pick up from the booth. Corrections will be made where any discrepancies exist between the quantities of pieces listed by the exhibitor and the actual count of such items in the booth at the time of pick up. Viper is not responsible for shipments left in booths by exhibitors. *Any unconsigned shipment left in the exhibit hall after dismantling hours will be shipped via the Official Show Carrier, Viper Transportation, at the expense of the exhibitor! Your bill of lading must be turned in no later than the force times listed on the Quick Reference Page.*

**Small Package Shipments:** Includes cartons received without documentation and delivered to the booth without guarantee of piece count and documentation, including but not limited to FedEx, UPS, Airborne, and DHL.

**"Hand Carry":** The ability for an exhibitor to "hand carry" their materials onto the exhibit hall through the front entrance without the use of wheels, including but not limited to, luggage carts, four wheel or two-wheel dollies, baggage carts.

**Cancellation of orders:** Exhibitor orders must be cancelled on or by the discount/cancellation deadline in order to receive a refund. All refunds for cancelled or adjusted orders before the deadline, will be processed at the close out of the show unless additional services/rental items are ordered. Any orders cancelled after the deadline will be charged at full. Credits will not be given for orders cancelled after this deadline or at show site. This is void for any full show cancellations at which point Viper will communicate policy. Refunds processed after 90 days of original payment will be paid via check or wire.

**Dimensional weight** is calculated by L x W x H (in.) divided by 200. Material handling and Shipping rates for this show are on actual or dimensional weight, whichever is greater.

**Final Show Audit:** Viper Tradeshow Services reserves the right to perform a Final Audit of this event for up to 120 days after the move out date of the event. Also, an end of the year review in December. If additional charges for any service, labor or equipment are found, it will be added to the Exhibitor's invoice and the credit card on file will be charged. A Final Audit Invoice with explanation of any additional charges will be sent to the Exhibitor. If Viper does not have payment information, the invoice sent to the Exhibitor will be due upon receipt.

## METHOD OF PAYMENT

### Exhibitor Information

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_ Booth Size: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Contact: \_\_\_\_\_ Phone: \_\_\_\_\_  
 Fax #: \_\_\_\_\_ Email Address: \_\_\_\_\_  
 Show Site Contact: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

### Ways to Order:

Online via Credit Card | Login & Place Orders | <https://order.vipertradeshow.com>

Email: [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com)

Mail: Send completed forms to Viper Tradeshow Services – 2575 Northwest Parkway Elgin, IL 60124

### Payment Terms

Full payment is due when order is placed or when shipments are received.

**All orders and balances (including material handling) need to be paid prior to the first day of move in.**

Payment must be received prior to the discount deadline to receive the discounted rates

ACH or Wire Transfer payments need to be received prior to the show. A Method of Payment form and credit card must be submitted for final balances

### Viper Tradeshow Services Orders

|                                        |    |
|----------------------------------------|----|
| Shipping (Viper Transportation):       | \$ |
| Material Handling Estimate:            | \$ |
| Booth Cleaning:                        | \$ |
| Installation & Dismantle Labor:        | \$ |
| Standard Furniture/Accessories/Floral: | \$ |
| Viper Custom Furnishings:              | \$ |
| Flooring/Padding/Visqueen:             | \$ |
| Modular Rental Displays:               | \$ |

**Estimated Total Viper Tradeshow Services Orders: \$** \_\_\_\_\_

*\*A receipt with actual totals will be emailed to contact on file.*

### Method of Payment / Credit Card Charges\*

**\*3.5% convenience fee will be applied to all orders paid via credit card**

**All state and local taxes apply.**

By signing this payment form, you are authorizing to charge your credit card account for your advance orders, and any additional amounts incurred as a result of weight adjustments or show site orders placed by your representative; including labor, material handling and shipping.

**You can place your credit card on file through your online account at <https://order.vipertradeshow.com>.**

**Or please email [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com) to receive the Quick Bill Sign Up Link to place a credit card on file**

Cardholder Signature: \_\_\_\_\_

Name Printed: \_\_\_\_\_

Billing Address (if different from above): \_\_\_\_\_

Company Check # (Please note show name on check): \_\_\_\_\_ Date check mailed: \_\_\_\_\_



# VIPER TRANSPORTATION SHIPPING ORDER FORM

Viper offers door to door ground shipping (**7-15 business days**) anywhere in the contiguous United States regardless of destination, at a flat rate of \$3.50/lb. on shipments under 1,000 lbs. and \$3.00/lb. for shipments over 1,000 lbs. A **\$795.00 minimum** applies for each shipment (destination/or leg). Canadian shipments are provided at a flat rate of \$4.50/lb. for shipments under 1,000 lbs. and \$4.00/lb. for shipments over 1,000 lbs.; a \$1,000.00 minimum applies. **Material Handling charges apply to all shipments. Dimensional weight may apply. Dimensional weight is calculated by L x W x H (in.) divided by 200. \*3.5% convenience fee, state & local taxes apply.**

**\*If expedited shipping is required, please email your Show Coordinator for a quote: [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com)**

## Inbound shipping from:

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Requested Pickup Date/Time: \_\_\_\_\_

Is this a residence: YES NO Do you have a dock: YES NO

Is this a Round Trip shipment: YES NO (if return address is different than above, please provide address below)

**Special Instructions (inside pickup, liftgate required, receiving hours, etc):** \_\_\_\_\_

| # of Pieces | Description of Package          | Estimated Dims & Weight – INBOUND | Estimated Dims & Weight - OUTBOUND |
|-------------|---------------------------------|-----------------------------------|------------------------------------|
|             | Crate (Wooden) Exhibit Material |                                   |                                    |
|             | Cardboard Carton                |                                   |                                    |
|             | Fiber Case                      |                                   |                                    |
|             | Pallets                         |                                   |                                    |
|             | Carpets                         |                                   |                                    |
|             | Miscellaneous                   |                                   |                                    |

**Outbound Shipping:** \_\_\_\_\_ **I only need outbound shipping** (if this option is selected, please add your shipping address below)

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

**Special Instructions (inside delivery, liftgate required, receiving hours, etc):** \_\_\_\_\_

## Acceptance & Payment

I understand that in the absence of added protection and accompanying itemized valuation, the maximum liability for loss or damage is limited to \$50.00 per shipment or \$0.50 per pound, whichever is greater. I accept responsibility for coverage for my products during shipping, otherwise, I am purchasing only supplemental insurance (does not include AV or computer equipment) protection (**up to \$5,000.00**) at \$75.00 for every \$1,000.00 declared value.

**\*Please note Viper Tradeshow is not liable for shipping A/V, computer equipment and does not cover shipping containers\*.**

Insurance Cost (each way) \$ \_\_\_\_\_ (\$75/\$1000 value) Declared value \$ \_\_\_\_\_

I am not purchasing supplemental insurance protection: \_\_\_\_\_ (please sign or initial)

**\*AV equipment and computers hold very specific packaging instructions to be covered by insurance. Viper Tradeshow Services is not liable and does not cover any AV equipment or other alike equipment. The Exhibitor holds all responsibility for such and should carry coverage for their own AV and computer equipment\***

Signature to officially place this order and acceptance of terms: \_\_\_\_\_

## MATERIAL HANDLING

| ADVANCE WAREHOUSE                                                                                                                                        | SHOWSITE                                                                                                                                                                                                        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>2025 CCPRF</b><br>Viper Tradeshow Services<br>c/o Hot Shot<br>236 E. Pima St. #106<br>Phoenix, AZ 85005<br><b>Receiving Hours: M- F   8 AM – 4 PM</b> | <b>2025 CCPRF</b><br>Arizona Grand Resort & Spa   Grand Ballroom A-J<br>c/o Viper Tradeshow Services<br>8000 S. Arizona Grand Parkway<br>Phoenix, AZ 85044<br><b>Receiving: Wednesday, December 3   8am-5pm</b> |

**A 200-pound minimum (2 CWT) applies to every shipment, whether received at the Advance Warehouse or Show Site.**

- Rates for this show are on actual or dimensional weight, whichever is greater, for every hundred pounds (cwt or hundred-weight) rounded up to the nearest whole number. Dimensional weight is calculated by L x W x H (in.) divided by 200.
- If a shipment is split up and pieces are delivered at different times, the minimum 2 CWT will apply every time freight is received.
- A weight ticket/bill of lading must be presented at the time of delivery. Post Show weight tickets will not be accepted. If a weight ticket/bill of lading is unavailable at the time of delivery and the freight needs to be weighed by Viper, special handling will be applied to the material handling.
- Rates below include receipt of your freight, delivery to the booth, storage and return of empty crates, and reloading. Additional charges may apply if your shipment does not arrive/depart during the designated move-in/move-out times.

### Calculate your CWT (hundred weight)

Estimated Weight of Shipment: \_\_\_\_\_ Pounds  
Pounds Divided by 100, rounded up: \_\_\_\_\_ Your CWT (no less than 2)

### Advance Warehouse Deliveries

|                                                                                                       | RATE PER CWT          |
|-------------------------------------------------------------------------------------------------------|-----------------------|
| Boxed, crated, or skidded shipment via common carrier.....                                            | <b>\$346.08 / CWT</b> |
| Boxed, crated, or skidded shipment via POV, Van Line or specialized carrier, FedEx, UPS, or USPS..... | <b>\$410.97 / CWT</b> |
| Common carrier shipment received late, after <b>11/19/2025</b> .....                                  | <b>\$410.97 / CWT</b> |
| POV, specialized carrier, FedEx, UPS or USPS shipment received late, after <b>11/19/2025</b> .....    | <b>\$475.86 / CWT</b> |
| Loose/uncrated or shipment requiring special and/or OT/DT handling (30% fee added to the above rates) | <b>\$64.89 / CWT</b>  |
| Off-target shipment - received before or after receiving dates (30% fee added to the above rates)     | <b>\$64.89/ CWT</b>   |
| Estimated CWT _____ x _____ (Rate listed above) = _____                                               | Estimated Total       |

### Show Site Deliveries

|                                                                                                                | RATE PER CWT          |
|----------------------------------------------------------------------------------------------------------------|-----------------------|
| Boxed, crated, or skidded shipment via common carrier.....                                                     | <b>\$372.96 / CWT</b> |
| Boxed, crated, or skidded shipment via POV, Van Lines or specialized carrier, FedEx, UPS, or USPS.....         | <b>\$442.89 / CWT</b> |
| Off-target shipment (before or after) <b>12/3/2025</b> at <b>8am-5pm</b> via common carrier .....              | <b>\$442.89/ CWT</b>  |
| Off-target shipment (before or after) <b>12/3/2025</b> at <b>8am-5pm</b> via POV, or specialized carrier ..... | <b>\$512.82 / CWT</b> |
| Loose/uncrated or shipment requiring special and/or OT/DT handling (30% fee added to the above rates)          | <b>\$69.93 / CWT</b>  |
| Estimated CWT _____ x _____ (Rate listed above) = _____                                                        | Estimated Total       |

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

## INBOUND SHIPPING INFORMATION

If using your own carrier, please fill out for all shipments that you will be sending into the show.

**A 200-pound minimum (2 CWT) applies to every shipment, whether received at the Advance Warehouse or Show Site.**

**Some cost-saving tips are to have all freight delivered in a single shipment on an LTL freight carrier.**

### Shipment 1

Shipping to: ☐ Advance Warehouse ☐ Event Site

Carrier Name: \_\_\_\_\_ Total Pieces: \_\_\_\_\_ Weight: \_\_\_\_\_

Tracking Number(s): \_\_\_\_\_

Shipper: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Description of pieces: \_\_\_\_\_

### Shipment 2

Shipping to: ☐ Advance Warehouse ☐ Event Site

Carrier Name: \_\_\_\_\_ Total Pieces: \_\_\_\_\_ Weight: \_\_\_\_\_

Tracking Number(s): \_\_\_\_\_

Shipper: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Description of pieces: \_\_\_\_\_

### Shipment 3

Shipping to: ☐ Advance Warehouse ☐ Event Site

Carrier Name: \_\_\_\_\_ Total Pieces: \_\_\_\_\_ Weight: \_\_\_\_\_

Tracking Number(s): \_\_\_\_\_

Shipper: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Description of pieces: \_\_\_\_\_

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_



# VTS MATERIAL HANDLING TERMS & CONDITIONS

Advance shipments will be accepted at the Viper Tradeshow Services warehouse and allowed up to 28 days free storage if delivered by the advance deadline receiving date listed below, and includes delivering freight direct to the exhibitor's booth storage of empties during the show, delivery of empties at the end of the show to an exhibitor's booth, and turning in Bill of Lading to the service desk and loading of materials onto outbound transportation carrier. Show Site shipments receive the same services except for warehouse storage.

## Special Handling 30% Surcharge

Special Handling rates shall be applied to the total standard charges, but are not limited to the following types of shipments. Multiple scenarios may incur multiple special handling charges.

|                                       |                                                                                                                                                                                                                                                             |
|---------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Van Line Shipments</b>             | All Shipments delivered by a Van Line Carrier will be charged special handling due to additional labor/handling, designated unloading/loading, etc.                                                                                                         |
| <b>Loose Freight</b>                  | Shipments packed in such a manner as to require special handling (i.e., loose display parts, loose carpet rolls unskidded, uncrated equipment, stacked freight, etc.) regardless of the kind of carrier or vehicle used, including small package shipments. |
| <b>Mixed/Undetermined Description</b> | Description of the shipment is such that the type of materials or equipment cannot be determined (i.e., 1 lot 20 assorted pieces, etc.) Including any mixed lot/multiple shipments that are delivered together.                                             |
| <b>Must be Delivered by Hand</b>      | Materials must be moved "by hand" to the booth due to facility situations beyond Viper Tradeshow Services' control (i.e., elevators, rooms forklifts cannot be used, etc.)                                                                                  |
| <b>Small Package Carriers (SPC)</b>   | The use of small package carriers such as FedEx, UPS, DHL, etc. do not provide BOL and deliver large quantities on the dock requiring additional time to sort and identify.                                                                                 |

## Overtime or Off Target 30% Surcharge

Shipments that qualify for overtime rates are any shipments unloaded or received at the warehouse/show site before 8 AM or after 4:30 PM on weekdays, anytime Saturday, Sunday or holidays or after ONE WEEK OUT. Additionally, when warehouse freight must be moved into the exhibit site on overtime, due to scheduling conflict beyond the control of Viper Tradeshow Services, or show move in or move out times are after 4:30 PM on weekdays, on Saturday, Sunday, or Holidays overtime charges will apply.

## Material Handling / Special Handling Definitions

**Material Handling:** Movement of goods. This includes receipt of your freight, delivery to the booth, storage and return of empty crates/boxes, and reloading.

**CWT:** 'Hundred weight' - a unit of measurement for weight, equal to 100 pounds.

**Storage Terms:** Exhibitors may hand deliver their own materials to the exhibit facility through the front doors. The use or rental of dollies, flat trucks or other mechanical equipment is not permitted. Viper Tradeshow Services must control access to the loading docks in order to provide a safe and orderly move-in/out. Material handling fees must be paid in full for any materials that require empty storage.

**Multiple Shipments:** Any shipments received from multiple locations or received at different times/dates are considered separate and will be assessed multiple Material Handling minimums. No cumulative weights will be allowed on minimums or split shipments.

**Ground Loading/Unloading:** Vehicles that are not dock height preventing the use of loading docks, such as U-hauls, flat bed double drop trailers, company vehicles with trailers that are not dock level, etc.

**Constricted Space Loading/Unloading:** Trailer loaded "high and tight" shipments that are not easily accessible. Freight is loaded to full car trailer – top to bottom, side to side.

**Designated Piece Loading/Unloading:** Drivers that require the crew to bring multiple pieces of the freight to the rear of the trailer to the next piece, having to remove freight from the trailer then reload to fit or the trailer must be loaded sequence to ensure all items fit.

**Stacked Shipments:** Shipments loaded in such a manner requiring multiple items to be removed to ground level for delivery to booth. Stacked or "cubed out" shipments, loose items placed on top of crates and/or pallets constitute special handling.

**Shipment Integrity:** Shipment integrity involves shipments on a carrier that are intermingled or delivered in such a manner additional labor is needed to sort through and separate the various shipments on a truck for delivery.

**Alternate Delivery Location:** Alternative delivery location refers to shipments that are delivered by a carrier that requires us to deliver shipments to different levels in the same building, or to other buildings in the same facility.

**Mixed Shipments:** Mixed shipments are defined as shipments of mixed crated and uncrated goods, where the percentage of uncrated is minimal and does not warrant the full uncrated rate for this shipment but does require special handling.

**"No Documentation":** Shipments arrive from a small package carrier (including, not limited to, FedEx, UPS, DHL) without an individual Bill of Lading or shipments without a certified weight ticket which requires additional time, labor and equipment to process.

**Difference Between Crated and Uncrated Shipments:** Crated shipments are those that are packed in any type of shipping container that can be unloaded at the dock with no additional handling required. Such containers include crates, fiber cases, cartons and properly packed skids. An uncrated shipment is material that is shipped loose or pad-wrapped and/or unskidded without proper lifting bars and hooks.

**Dimensional weight** is calculated by L x W x H (in.) divided by 200. Material handling and Shipping rates for this show are on actual or dimensional weight, whichever is greater.

## ADVANCE WAREHOUSE SHIPPING LABELS

For your convenience, labels are provided below for advance warehouse delivery.

We encourage you to make copies and fill in your specific information and tape two labels on each piece of your freight.

| SHIPPER INFORMATION                                                                                                                    |                                                                                                                                                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FROM:                                                                                                                                  |                                                                                                                                                                                                   |
| ADVANCE WAREHOUSE DELIVERY INFORMATION                                                                                                 |                                                                                                                                                                                                   |
| TO (Exhibiting Co. Name): _____ BOOTH #: _____                                                                                         |                                                                                                                                                                                                   |
| <b>2025 CCPRF</b><br><b>Viper Tradeshow Services</b><br><b>c/o Hot Shot</b><br><b>236 E. Pima St. #106</b><br><b>Phoenix, AZ 85005</b> | <div><b>*Deliver by 11/19/25 to avoid late fees*</b><br/><b>**Last day of warehouse receiving 11/26/25**</b><br/><b>Weight ticket or BOL must be presented at the time of the delivery.</b></div> |
| PIECE: _____ OF _____                                                                                                                  |                                                                                                                                                                                                   |

# SHOW SITE SHIPPING LABELS

For your convenience, labels are provided below for show site delivery.  
We encourage you to make copies and fill in your specific information and tape one on each piece of your freight.

| SHIPPER INFORMATION                                                                                                                                                                                                                                                                                                                                                                                               |  |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| FROM:                                                                                                                                                                                                                                                                                                                                                                                                             |  |
| SHOW-SITE DELIVERY INFORMATION                                                                                                                                                                                                                                                                                                                                                                                    |  |
| TO (Exhibiting Co. Name): _____ BOOTH #: _____                                                                                                                                                                                                                                                                                                                                                                    |  |
| <div><div><div>2025 CCPRF</div><div>Arizona Grand Resort &amp; Spa</div><div>Grand Ballroom A-J</div><div>c/o Viper Tradeshow Services</div><div>8000 S. Arizona Grand Parkway</div><div>Phoenix, AZ 85044</div></div><div><div>*Deliver on Wednesday, December 3<sup>rd</sup>  </div><div>8am-5pm ONLY</div><div>Weight ticket or BOL must be presented</div><div>at the time of the delivery.</div></div></div> |  |
| PIECE: _____ OF _____                                                                                                                                                                                                                                                                                                                                                                                             |  |

## BOOTH CLEANING

\*Please contact your Viper Show Coordinator for a quote if you have specific cleaning requests.

### Vacuuming

A Booth Unit = One (1) 10' x 10' / 8' x 10' Booth (Please circle booth size). 10' x 20' = 2 Units, 20' x 20' = 4 Units and so on. Please be sure to include ALL units.

Number of Booth Units: \_\_\_\_\_ x **\$150.00** Discount / **\$180.00** Standard

Subtotal: \$ \_\_\_\_\_

Subtotal x Number of Days: \_\_\_\_\_ **TOTAL: \$** \_\_\_\_\_

### Porter Service

Emptying refuse from containers as necessary throughout the show hours. A Booth Unit = One (1) 10' x 10' / 8' x 10' Booth (Please circle booth size). 10' x 20' = 2 Units, 20' x 20' = 4 Units and so on. Please be sure to include ALL units.

Number of Booth Units: \_\_\_\_\_ x **\$120.00** Discount / **\$150.00** Standard

Subtotal: \$ \_\_\_\_\_

Subtotal x Number of Days: \_\_\_\_\_ **TOTAL: \$** \_\_\_\_\_

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

# DISPLAY LABOR (Installation & Dismantle) INFO

## Display Labor Hourly Rates

Straight Time (ST) | Monday – Friday: 8:00 am – 4:30 pm

Over Time (OT) | Monday – Friday before 8:00 am & after 4:30 pm

Double Time (DT) | Any time Saturday, Sunday & Holidays

### Exhibitor Supervised:

#### **DISCOUNT**

ST: \$125.00 per person, per hour

OT: \$187.50 per person, per hour

DT: \$250.00 per person, per hour

#### **STANDARD**

ST: \$187.50 per person, per hour

OT: \$281.25 per person, per hour

DT: \$375.00 per person, per hour

### Viper Supervised (35% supervision included)\*\*:

#### **DISCOUNT**

ST: \$168.75 per person, per hour

OT: \$253.13 per person, per hour

DT: \$337.50 per person, per hour

#### **STANDARD**

ST: \$253.13 per person, per hour

OT: \$379.70 per person, per hour

DT: \$506.26 per person, per hour

## Labor Definitions

All labor is supervised by Viper Tradeshow Services and charged accordingly unless checked below. Viper will not be responsible for any damage or loss of materials during installation, dismantle, unpacking or packing. There is a 1 hour minimum per worker at 1-hour increments thereafter.

**Viper Tradeshow Services Supervised Labor:** Exhibits are set up prior to exhibitor's arrival under the direction of Viper Tradeshow Services I&D Supervisors. The charge for this service is an additional 35% of the total installation labor bill. **Please provide complete booth plans, schematics, instructions and photos for this service along with inbound and outbound shipping information.**

**Exhibitor Supervised Labor:** Supervisor must check in at the Viper Tradeshow Services Center to pick up labor for installation and dismantle. Upon completion of work, supervisor must return to Viper Tradeshow Service Center to release labor. Start time guaranteed only where labor is requested for the start of the working day (8:00 am) unless the official set time begins later in the day.

Please provide supervisors name and cell number: \_\_\_\_\_

## Installation Calculation & Order

**CIRCLE ONE: Exhibitor Supervision or Viper Supervision\*\***

1. Day/Time of set up: \_\_\_\_\_ Hourly Rate as noted above
2. Number of Laborers: \_\_\_\_\_ x number of people
3. Number of Hours: \_\_\_\_\_ x number of hours
4. **TOTAL AMOUNT OF HOURS** \_\_\_\_\_ x \_\_\_\_\_ (RATE) \$ \_\_\_\_\_

## Dismantle Calculation & Order

**CIRCLE ONE: Exhibitor Supervision or Viper Supervision\*\***

1. Day/Time of set up: \_\_\_\_\_ Hourly Rate as noted above
2. Number of Laborers: \_\_\_\_\_ x number of people
3. Number of Hours: \_\_\_\_\_ x number of hours
4. **TOTAL AMOUNT OF HOURS** \_\_\_\_\_ x \_\_\_\_\_ (RATE) \$ \_\_\_\_\_

*Services cancelled after the discount/cancellation date are charged at full value.*

*The time originally secured and processed preshow will not be adjusted if actual is less than ordered, please order labor accordingly.*

**\*\* IF ORDERING VIPER SUPERVISED LABOR – PLEASE COMPLETE THE FOLLOWING PAGE AND EMAIL TO YOUR SHOW COORDINATOR.**

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_



## VIPER SUPERVISED LABOR INFORMATION FORM

**\*\*Please email this form to [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com)**

Please confirm you have emailed your Exhibitor Service Coordinator complete booth plans, schematics, special instructions, and photos for this service: (circle one) YES NO

**\*\*If not, please email ASAP**

Whom may we contact if we have any questions or concerns during installation/dismantle of your booth?

NAME: \_\_\_\_\_ Phone: \_\_\_\_\_

**INBOUND SHIPPING INFORMATION:** (Please complete all areas). If you want Viper Transportation to ship your freight to the show, please also complete the Viper Shipping Order Form and Method of Payment Form found in the Kit.

Freight will be sent to: \_\_\_\_\_ Warehouse: \_\_\_\_\_ Show Site: \_\_\_\_\_ Date Shipped: \_\_\_\_\_

Carrier: \_\_\_\_\_ Tracking #: \_\_\_\_\_

Total number of: \_\_\_\_\_ Crates: \_\_\_\_\_ Cartons: \_\_\_\_\_ Fibercases: \_\_\_\_\_ Skids: \_\_\_\_\_

Do you want Viper to be your outbound carrier: YES\* NO

**\*Please complete the Viper Shipping Order Form found in the Kit.**

**NOTE:** If you are not using Viper Transportation for outbound shipping, you are responsible for booking an outbound carrier to recover your freight during the published move-out. We do not call your carrier to confirm pick-up arrangements; if your carrier fails to recover your freight it will be re-consigned to the house carrier at freight force time indicated on the quick reference page. Please note we cannot supply pre-printed small package labels for FedEx, UPS, DHL and others alike – you must print those airbills.

### OUTBOUND SHIPPING INFORMATION: (Please complete all areas).

This information will be used to complete a pre-printed Bill of Lading (BOL) on your behalf at the close of the show.

**This info must be provided for a Viper Transportation shipment OR non-Viper Transportation shipment.**

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

CARRIER NAME: \_\_\_\_\_

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

# EXHIBITOR APPOINTED CONTRACTORS (EAC) GUIDELINES

## **\*Please complete and return both EAC forms\***

Viper Tradeshow Services, acting on behalf of all exhibitors and in the best interest of the exposition, has appointed Official Service Contractors to perform and provide necessary services and equipment. Official Service Contractors are appointed to: ensure the orderly and efficient installation and removal of the overall exposition, assure the distribution of labor to all exhibitors according to need, provide sufficient labor to satisfy the requirements of the exhibitors, and for the exposition itself, see that proper type and limits of insurance are in force, and avoid any conflict with local union and/or exhibit hall regulations and requirements.

The Official Service Contractors will provide all usual trade show services, including labor. Exceptions are: the exhibitor may provide supervision; exhibitor may appoint an exhibit installation contractor or display builder.

**Exhibitors may employ the service of independent contractors to install and dismantle their display, providing the exhibitor and the installation and dismantling contractor comply with the following requirements:**

1. Exhibitor must notify in writing to Viper Tradeshow Services the intention to utilize an independent contractor (EAC) no later than 14 days prior to the first move-in day, furnishing the name, address, and telephone number of the firm.
2. EAC agrees to comply with all the rules and regulations of the show outlined in this agreement, the Exhibitor Kit, including all union rules and regulations and accept liability for any negligent actions.
3. EAC must provide certificates of insurance confirming the following required insurance:
  - i. Commercial General Liability, including contractual liability, with a minimum limit of \$1,000,000, \$2,000,000 general aggregate and \$2,000,000 products and complete operations aggregate.
  - ii. Automobile Liability with a limit of not less than \$1,000,000 combined single limit, each accident. All owned, hired, and non-owned boxes marked.
  - iii. Workers Compensation, as required by law, with Employers Liability limits of not less than \$1,000,000.
  - iv. Umbrella/Excess Liability with a limit of not less than \$1,000,00 each occurrence/aggregate.
  - v. All policies (except Worker's Compensation) will name Viper Tradeshow Services (Official Service Contractor), Show Management, Show, and the Facility as additional insured on a primary and non-contributory basis.
4. EAC agrees to indemnify, defend, and hold the Show Management, the Facility and Viper Tradeshow Services harmless from and against all claims, lawsuits, demands, liability, costs, and expenses including reasonable attorney's fees and court costs, arising out of EAC's operations. EAC also agrees to reimburse Viper Tradeshow Services for all attorney fees and costs incurred in connection with all claims, lawsuits and counterclaims that should arise out of EAC's failure to adhere to the terms of this agreement.
5. Exhibitor agrees that they are ultimately responsible for all services in connection with their exhibit, including freight, drayage, rentals, and labor.
6. The EAC must have all business licenses, permits and Workers' Compensation insurance required by the state and city governments and the convention facility management prior to commencing work, and shall provide Show Management with evidence of compliance. If the EAC fails to provide the necessary documentation required, the Exhibitor will be required to use Viper Tradeshow Services for such services at the rates published in the Exhibitor Kit.
7. The EAC will provide Viper Tradeshow Services the number of on-site employees at the time of check-in and see that they have, and wear identification badges as determined by Show Management. No EAC will be permitted on the exhibit floor during show hours without the proper exhibit badges supplied by the exhibiting company.
8. The EAC shall be prepared to show evidence that it has valid authorization from the exhibitor for services. The EAC may not solicit business on the exhibit floor.
9. EAC/Exhibitor may not move freight from one booth to another booth or anywhere else within the Facility, Viper Tradeshow Services must provide labor.
10. The EAC must confine its operations to the exhibit area of its clients. No service desk, storage areas or other work facilities will be located anywhere in the building. The show aisles and public spaces are not a part of the exhibitor's booth space.
11. The EAC shall provide, if requested, evidence to Viper Tradeshow Services that it possesses applicable and current labor contracts and must comply with all labor agreements and practices. The EAC must not commit or allow to be committed by persons in its employment any acts that could lead to work stoppages, strikes or labor problems.
12. EAC will be responsible for all reasonable costs related to its operation. Where applicable a one-hour minimum labor charge will be charged at the appropriate labor rate per union to either the EAC or Exhibitor.
13. The exposition floor, aisles, loading docks, service and storage areas will be under the control of the official service contractor, Viper Tradeshow Services. The exhibitor appointed contractor must coordinate all its activities with Viper Tradeshow Services.
14. For services such as electrical, plumbing, telephone, cleaning and drayage, no contractor other than the official service contractor will be approved. This regulation is necessary because of licensing, insurance and work done on equipment and facilities owned by parties other than the exhibitor. Exhibitors shall provide only the material and equipment they own and is to be used in their exhibit space.
15. The EAC/Exhibitor should order services/rentals from Viper Tradeshow Services and the Facility vendors in advance. Ordering services onsite, which Viper Tradeshow Services may not be prepared to provide immediately upon request) may delay the set-up of the booth or force the setup into overtime.
16. The EAC/Exhibitor should arrange the protection of the product in the booth.
17. The EAC/Exhibitor should label empty containers/crates for storage as soon as they are ready. Holding back on empties adds to congestions to the aisles. Viper Tradeshow Services is not responsible for items left unattended on the show floor or any items stored in empty containers.
18. The EAC/Exhibitor agrees to turn in all outbound bills of lading at the Viper Service Desk on a timely basis. Turning in large amounts of freight bills at one time may delay the outbound loading and subsequently force the loading out into overtime.

**I have read the Exhibitor Appointed Contractors section of this manual and understand the terms and conditions. I understand that all the contractors listed above must be approved by Viper Tradeshow Services. I understand it is my responsibility to see that each representative from any EAC for my company abides by the rules and regulations of the event. I also understand that any EAC listed above that is not approved by Viper Tradeshow Services will not be permitted on the floor.**

Name: \_\_\_\_\_ Date: \_\_\_\_\_  
 Company: \_\_\_\_\_ Booth #: \_\_\_\_\_  
 Signature: \_\_\_\_\_

## USE OF AN EAC NOTIFICATION

**\*Please complete and return both EAC forms\***

Please be sure to read the Official Services & Exhibitor Appointed Contractors (EAC) Guidelines. Exhibitors who plan to have an EAC unpack, install, assemble, dismantle and pack displays, equipment or materials must provide this form to Viper Tradeshow Services no later than 14 days before the start of the move-in and see that their EAC adheres to the guidelines outlined on the previous page.

**Notification of EAC:** To be received no later than 14 days in advance

**For Exhibitor (Company Name):**

**Show Name:**

2025 CCPRF

**Booth #:**

**Name of Service Firm (EAC):**

**Address:**

**Telephone:**

**Fax:**

**Contact:**

**Email:**

**Show Site Contact (if different from above)**

**Cell Phone #:**

### EAC Instructions

1. Refer to the Official Service & Exhibitor Appointed Contractors Guidelines form in this kit for additional requirements.  
\*Before submitting service order forms (including this one). Preferably before the early registration deadline.
2. Provide Viper Tradeshow Services the names of all exhibiting companies for whom they have orders on  
\*To be received no later than 14 days before move-in.
3. Check in at the Viper Tradeshow Services Service Desk to proceed with work on the floor  
\*Upon arrival at show site.

**Viper Tradeshow Services reserves the right to refuse any Non-Official Service Contractor (EAC) access to the show floor if any of the above conditions are not met. If there is a problem providing the necessary information within the deadlines, Viper Tradeshow Services must be contacted in advance of the deadline.**

# STANDARD FURNITURE, ACCESSORIES & FLORAL

\*No credit will be given after close of event on items ordered but not received. Cancellation Policy: No refunds on orders cancelled after discount deadline. \*

## 30" Tall Tables

CIRCLE COLOR SELECTION BELOW



BLUE



RED



WHITE



GREEN



BLACK



UNSKIRTED

ITEM:

Qty: \_\_\_\_\_ 4' Table

DISCOUNT:

\$245.00

STANDARD:

\$295.00

Qty: \_\_\_\_\_ 6' Table

\$295.00

\$345.00

Qty: \_\_\_\_\_ 8' Table

\$345.00

\$395.00

Qty: \_\_\_\_\_ 4<sup>th</sup> Side Drape

\$61.00

\$81.00

Qty: \_\_\_\_\_ Undraped Table

\$60.00 Less than list price above

## 42" Tall Counters

CIRCLE COLOR SELECTION BELOW



BLUE



RED



WHITE



GREEN



BLACK



UNSKIRTED

ITEM:

Qty: \_\_\_\_\_ 4' Counter

DISCOUNT:

\$297.00

STANDARD:

\$347.00

Qty: \_\_\_\_\_ 6' Counter

\$347.00

\$397.00

Qty: \_\_\_\_\_ 8' Counter

\$397.00

\$447.00

Qty: \_\_\_\_\_ 4<sup>th</sup> Side Drape

\$74.00

\$94.00

Qty: \_\_\_\_\_ Undraped Counter

\$60.00 Less than price list above

## Accessories

ITEM:

Qty: \_\_\_\_\_ Wastebasket

DISCOUNT:

\$55.00

STANDARD:

\$75.00

Qty: \_\_\_\_\_ Tripod Easel

\$98.00

\$118.00

Qty: \_\_\_\_\_ Plastic Folding Chair

\$100.00

\$125.00

Qty: \_\_\_\_\_ 4' Single Tier Table Riser

\$155.00

\$200.00

Qty: \_\_\_\_\_ 6' Single Tier Table Riser

\$195.00

\$240.00

Qty: \_\_\_\_\_ 8' Single Tier Table Riser

\$235.00

\$280.00

Qty: \_\_\_\_\_ Bag Rack

\$160.00

\$210.00

Qty: \_\_\_\_\_ Rope & Stanchions, ea.

\$231.00

\$291.00

Qty: \_\_\_\_\_ 4' x 8' Poster Board

\$475.00

\$535.00

## Floral

### Fresh Floral Arrangements

Small Floral Arrangement:

Qty: \_\_\_\_\_ \$275.00 Discount / \$380.00 Standard

Medium Floral Arrangement:

Qty: \_\_\_\_\_ \$390.00 Discount / \$505.00 Standard

Large Floral Arrangement:

Qty: \_\_\_\_\_ \$494.00 Discount / \$624.00 Standard

### Artificial Plants

2 Foot Green Plant

Qty: \_\_\_\_\_ \$181.00 Discount / \$212.00 Standard

3 Foot Green Plant

Qty: \_\_\_\_\_ \$212.00 Discount / \$253.00 Standard

4 Foot Green Plant

Qty: \_\_\_\_\_ \$253.00 Discount / \$300.00 Standard

5 Foot Green Plant

Qty: \_\_\_\_\_ \$300.00 Discount / \$361.00 Standard

6 Foot Green Plant

Qty: \_\_\_\_\_ \$361.00 Discount / \$427.00 Standard

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

**All Standard, Custom, & Enhanced furniture options are available to order online at <https://order.vipertradeshow.com>**

## CUSTOM FURNISHINGS

\*No credit will be given after close of event on items ordered but not received. Cancellation Policy: No refunds on orders cancelled after discount deadline. \*



Black Leather Sofa (B1)  
Qty: \_\_\_\_  
**\$1,167.75 Discount**  
**\$1,518.00 Standard**



Black Leather Loveseat (B2)  
Qty: \_\_\_\_  
**\$1,083.50 Discount**  
**\$1,408.75 Standard**



Black Leather Chair  
Qty: \_\_\_\_  
**\$913.50 Discount**  
**\$1,188.00 Standard**



Gray Sofa (A1)  
Qty: \_\_\_\_  
**\$942.75 Discount**  
**\$1,225.50 Standard**



Gray Loveseat (A2)  
Qty: \_\_\_\_  
**\$858.75 Discount**  
**\$1,116.25 Standard**



Gray Chair (A3)  
Qty: \_\_\_\_  
**\$774.50 Discount**  
**\$1,007.00 Standard**



Cocktail Table (C4)  
Qty: \_\_\_\_  
**\$520.50 Discount**  
**\$676.00 Standard**



End Table (C5)  
Qty: \_\_\_\_  
**\$463.50 Discount**  
**\$602.75 Standard**



6' Conference Table  
Qty: \_\_\_\_  
**\$862.25 Discount**  
**\$1,121.00 Standard**



8' Conference Table  
Qty: \_\_\_\_  
**\$946.00 Discount**  
**\$1,230.00 Standard**



Black Executive Chair (I2)  
Qty: \_\_\_\_  
**\$604.50 Discount**  
**\$786.00 Standard**



Accordion Lit Stand (K1)  
Qty: \_\_\_\_  
**\$353.25 Discount**  
**\$459.00 Standard**



Coat Rack (K4)  
Qty: \_\_\_\_  
**\$128.25 Discount**  
**\$166.75 Standard**



Refrigerator (K8)  
Qty: \_\_\_\_  
**\$585.50 Discount**  
**\$761.25 Standard**



Oak Desk (I1)  
Qty: \_\_\_\_  
**\$942.75 Discount**  
**\$1,225.50 Standard**



30" x 30" Table (L2)  
Qty: \_\_\_\_  
**\$408.50 Discount**  
**\$531.25 Standard**



Side Chair (L1)  
Qty: \_\_\_\_  
**\$154.25 Discount**  
**\$200.75 Standard**



Arm Chair (L3)  
Qty: \_\_\_\_  
**\$183.25 Discount**  
**\$238.00 Standard**



42" x 30" Bar Table (M2)  
Qty: \_\_\_\_  
**\$437.25 Discount**  
**\$568.50 Standard**



Euro Barstool (M1)  
Qty: \_\_\_\_  
**\$380.00 Discount**  
**\$495.00 Standard**



Gray Bar Stool (M5)  
Qty: \_\_\_\_  
**\$267.00 Discount**  
**\$348.00 Standard**

**All Standard, Custom, & Enhanced  
furniture options are available to  
order online at  
<https://order.vipertradeshow.com>**

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_



# CARPET SELECTIONS

\*No credit will be given after close of event on items ordered but not received. Cancellation Policy: No refunds on orders cancelled after discount deadline. \*

CIRCLE COLOR SELECTION BELOW



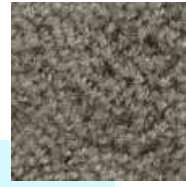
Red



Royal Blue



Green



Charcoal Grey



Navy Blue



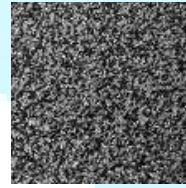
Speckled Red



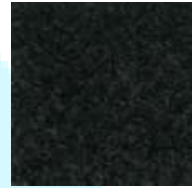
Speckled Blue



Speckled Green



Speckled Grey



Black

## Standard Carpet Rates

| SIZE               | QTY | DISCOUNT PRICE | STANDARD PRICE | SUB-TOTAL |
|--------------------|-----|----------------|----------------|-----------|
| 10' x 10' Carpet   |     | \$420.00       | \$520.00       |           |
| 10' x 20 Carpet    |     | \$840.00       | \$1,040.00     |           |
| 10' x 30' Carpet   |     | \$1,260.00     | \$1,560.00     |           |
| 10' x 40' Carpet   |     | \$1,680.00     | \$2,080.00     |           |
| 20' x 20' Carpet   |     | \$1,680.00     | \$2,080.00     |           |
| Custom Per Sq. Ft. |     | \$4.20         | \$5.20         |           |

## Prestige Flooring Rates

| SIZE                                        | QTY | DISCOUNT PRICE | STANDARD PRICE | SUB-TOTAL |
|---------------------------------------------|-----|----------------|----------------|-----------|
| Astroturf Per Sq. Ft                        |     | \$11.75        | \$13.75        |           |
| White Vinyl Per Sq. Ft                      |     | \$11.75        | \$13.75        |           |
| *Custom Vinyl/Astroturf padding Per Sq. Ft. |     | \$11.75        | \$13.75        |           |
| Plush Per Sq. Ft                            |     | \$11.75        | \$13.75        |           |

\*Padding is HIGHLY recommended for vinyl and astroturf flooring if electrical is to be laid underneath flooring.

## Padding | Visqueen

| SIZE                      | QTY | DISCOUNT PRICE | STANDARD PRICE | SUB-TOTAL |
|---------------------------|-----|----------------|----------------|-----------|
| ½" Padding Per Sq. Ft.    |     | \$4.50         | \$5.25         |           |
| Double Padding Per Sq. Ft |     | \$7.50         | \$8.25         |           |
| Visqueen Per Sq. Ft.      |     | \$1.00         | \$1.75         |           |

Standard Carpet per sq. ft.: \$ \_\_\_\_\_

Prestige Flooring per sq. ft.: \$ \_\_\_\_\_

Padding/Visqueen per sq. ft.: \$ \_\_\_\_\_

ESTIMATED TOTAL \$ \_\_\_\_\_

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

All flooring, padding and visqueen options are available to order online at <https://order.vipertradeshow.com>



## MODULAR RENTALS – Includes custom graphics!

*Artwork and payment for Modular Rental Displays must be submitting BY NOON on the Discount Deadline Date.*

**10x10 Displays – Contact Viper for Additional Custom Exhibit Options!**

**\*All prices include shipping, labor, custom graphics & rental carpet | Please contact your Viper Rep for Artwork Guidelines**



**10' INLINE BOOTH 1**  
BTH039  
Discount: \$5,689.50  
Standard: \$7,203.50



**10' INLINE BOOTH 2**  
BTH032  
Discount: \$5,689.50  
Standard: \$7,203.50



**10' STANDARD BOOTH**  
BTH003  
Discount: \$5,689.50  
Standard: \$7,203.50



**10' POPUP LIGHTBOX**  
RENTAL – 3 WEEKS LEAD TIME  
Discount: \$5,775.00  
Standard: \$7,507.50

**10X20 Displays – Contact Viper for Additional Custom Exhibit Options!**

**\*All prices include shipping, labor, custom graphics & rental carpet | Please contact your Viper Rep for Artwork Guidelines**



**20' INLINE BOOTH 1**  
BTH033  
Discount: \$12,233.50  
Standard: \$15,687.75



**20' INLINE BOOTH 2**  
BTH016  
Discount: \$12,233.50  
Standard: \$15,687.75



**20' STANDARD BOOTH**  
BTH013  
Discount: \$12,233.50  
Standard: \$15,687.75

**A La Carte – white or black panels available on request.**

**\*All prices include shipping, labor & custom graphics | Please contact your Viper Rep for Artwork Guidelines**



**1M COUNTER**  
CNTR01  
Discount: \$576.25  
Standard: \$745.50



**2M COUNTER**  
CNTR03  
Discount: \$1,045.50  
Standard: \$1,318.00



**1M CURVED COUNTER**  
CNTR02  
Discount: \$640.25  
Standard: \$831.50



**2M CURVED COUNTER**  
CNTR04  
Discount: \$1,139.00  
Standard: \$1,477.75



**1M X 8' DISPLAY CASE**  
DSPC003  
Discount: \$1,349.25  
Standard: \$1,750.00



**TOWER 1**  
TWR04  
Discount: \$2,356.25  
Standard: \$3,062.75



**TOWER 2**  
TWR28  
Discount: 2,356.25  
Standard: \$3,062.75



**TOWER 3**  
TWR29  
Discount: \$3,531.00  
Standard: \$4,590.25



**COUNTER 1**  
CNTR24  
Discount: \$3,919.50  
Standard: \$5,094.00



**COUNTER 2**  
CNTR25  
Discount: \$4,045.00  
Standard: \$5,258.50



**COUNTER 3**  
CNTR26  
Discount: \$3,898.50  
Standard: \$5,067.00



**6' CUSTOMIZABLE TABLE COVER\***  
3 WEEKS LEAD TIME\*  
Discount: \$625.00  
Standard: \$812.50



**22X28 SIGN W/HOLDER**  
Discount: \$206.00  
Standard: \$267.75



**10'W X 8'H BACKWALL BANNER**  
Discount: \$2,125.75  
Standard: \$2,763.50  
\*BANNER IS YOURS TO KEEP

Exhibitor: \_\_\_\_\_ Booth #: \_\_\_\_\_

## \* Request for Pre-printed Bill of Lading (BOL) & Outbound Shipping Labels \*

In order to have a pre-printed bill of lading (BOL) + shipping labels created & delivered to your booth the morning of show close, we must receive this form prior to move out. Email this form to: [KSabaj@vipertradeshow.com](mailto:KSabaj@vipertradeshow.com) Please fill out a form for each shipment.

Viper cannot supply shipping labels for any freight that is shipping via FedEx/ UPS/ DHL or others alike. The exhibiting company and/or EAC will need to supply these labels for their shipment. Any freight left on the show floor without a proper label and/or bill of lading (BOL), will be reconsigned to the house carrier, Viper Transportation, and the exhibitor will be responsible for shipping costs. Viper Transportation cannot guarantee delivery dates, nor compete with other shipping carrier's costs.

### Show Location

Arizona Grand Resort & Spa / 8000 S. Arizona Grand Parkway/ Grand Ballroom A-J

**\*\*Please make sure your Carrier checks-in (at the freight desk) NLT than December 5<sup>th</sup> by 4pm.**

### Exhibitor Information

Company Name: \_\_\_\_\_ Booth #: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Shipping Destination 1

\*Please let us know how many shipping labels you will require: \_\_\_\_\_  
(Viper cannot supply shipping labels for any freight that is shipping via FedEx/ UPS/ DHL)

**OUTBOUND CARRIER:** \_\_\_\_\_

Delivering to (Company Name): \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

ATTN: \_\_\_\_\_ Phone: \_\_\_\_\_

### Shipping Destination 2

\*Please let us know how many shipping labels you will require: \_\_\_\_\_  
(Viper cannot supply shipping labels for any freight that is shipping via FedEx/ UPS/ DHL)

**OUTBOUND CARRIER:** \_\_\_\_\_

Delivering to (Company Name): \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

ATTN: \_\_\_\_\_ Phone: \_\_\_\_\_

### Show Site Instructions:

Once your shipment(s) is/are packed and ready to be picked up, **please return the outbound bill of lading (BOL) to the Viper service desk.** Verify the correct piece count, weight, and sign this legal document. Any shipments without paperwork turned in will be reconsigned onto the house carrier at the exhibitor's expense. Viper does not accept responsibility for any exhibitor property left on the show floor unattended at any time, for any reason. Do not leave the bill of lading (BOL) in your booth – you must bring to the Viper service desk. Thank you.



## Meeting/Conference Specialists

When you're searching for the best in audio visual needs for your event, look to Visual FX as your partner in success! We understand tradeshows and conferences and your need for quality products, attentive representatives, and superior services that reflect your vision.

No meeting is too large or small. At Visual FX, we have the staff necessary to partner in the production of your full scope convention visual and audio productions, or equipment available for simple rentals as you prefer. Our products are designed to present you and your company with a professional and confident look. Our design specialists are experienced in listening to your visions and ideas and transform them into reality.

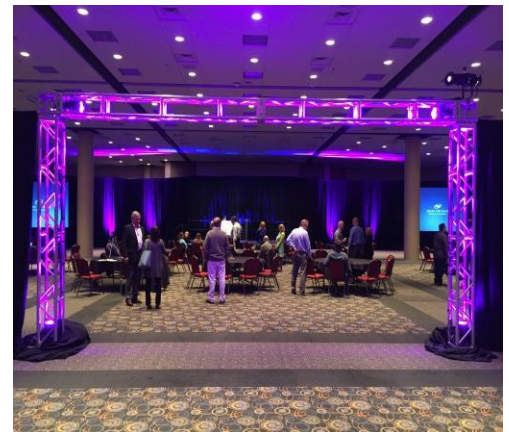
## Creative Solutions

Anyone can provide a backdrop for your speakers. Visual FX works with you to create an environment and experience that highlights your speakers and their message in the best possible light. You don't share the same message year after year, why should your general session look the same? How can Visual FX help you showcase your speakers with a fresh look and energy? Let us find out together!



## Products:

- Audio Sound Systems
- Microphones Wired/Wireless
- Video Projectors/Screens
- Video Monitors Rentals
- LCD Projector Packages
- Computers/ Laptops, Desktops
- Lighting/ Colored LED's, Stage Wash
- Scenic Stage Sets/ Velour Drape
- Audience Response Systems
- Printers/ Color & B/W, Radios



## Customer Service Commitment

Visual FX was created with customer service in mind. We pride ourselves in ensuring your event runs to your liking, and we settle for nothing less than total satisfaction. With all the facets of a convention you have to manage, and multitudes people to consider, we make it our goal to provide an AV collaboration that is friendly and professional, but most importantly thorough and seamless. We're committed to your success; so you create the vision and we will create the Visual FX!



2575 Northwest Parkway, Elgin IL 60124 Ph. 847.426.3100

## Exhibitor Order Form

Last updated [09/24]

| Audio Equipment                                                          | Qty                | Days | Daily Rate | Total    |
|--------------------------------------------------------------------------|--------------------|------|------------|----------|
| Wired Microphone                                                         |                    |      | \$99.00    |          |
| Wireless Microphone- Handheld                                            |                    |      | \$220.00   |          |
| Wireless Microphone- Lavalier                                            |                    |      | \$220.00   |          |
| 4-Channel Mixer                                                          |                    |      | \$110.00   |          |
| 8-Channel Mixer                                                          |                    |      | \$195.00   |          |
| 2 Powered Speakers w/ Stand                                              |                    |      | \$340.00   |          |
| XLR Cables (25ft)                                                        |                    |      | \$40.00    |          |
| Video Equipment                                                          | Qty                | Days | Daily Rate | Total    |
| Micca Box                                                                |                    |      | \$120.00   |          |
| 19" Flat screen monitor                                                  |                    |      | \$250.00   |          |
| 23" Flat screen monitor                                                  |                    |      | \$305.00   |          |
| 32" LED monitor with table stand                                         |                    |      | \$450.00   |          |
| 42" LED monitor with table stand                                         |                    |      | \$600.00   |          |
| 50" LED monitor with table stand                                         |                    |      | \$735.00   |          |
| 65" LED monitor with table stand                                         |                    |      | \$850.00   |          |
| LCD Data Projector 2500 Lumens                                           |                    |      | \$710.00   |          |
| LCD Data Projector 4000 Lumens                                           |                    |      | \$995.00   |          |
| Screens                                                                  | Qty                | Days | Daily Rate | Total    |
| 6' Tripod Screen                                                         |                    |      | \$160.00   |          |
| 8' Tripod Screen                                                         |                    |      | \$175.00   |          |
| 6' x 12' Fast-fold Screen                                                |                    |      | \$975.00   |          |
| 7.6' x 14' Fast-fold Screen                                              |                    |      | \$1,500.00 |          |
| 9' x 16' Fast-fold Screen                                                |                    |      | \$2,300.00 |          |
| Computer Systems                                                         | Qty                | Days | Daily Rate | Total    |
| Laptop Computer                                                          |                    |      | \$350.00   |          |
| Wireless Mouse & Keyboard                                                |                    |      | \$95.00    |          |
| Mouse & Keyboard (wired)                                                 |                    |      | \$85.00    |          |
| Ethernet Cables (25' to 50')                                             |                    |      | \$50.00    |          |
| VGA Cables (10ft)                                                        |                    |      | \$40.00    |          |
| HDMI Cables (6ft)                                                        |                    |      | \$50.00    |          |
| Multi-media Speakers                                                     |                    |      | \$110.00   |          |
| Packages & Miscellaneous Accessories                                     | Qty                | Days | Daily Rate | Total    |
| LCD Support Package (8ft easel screen, safelock table, advancer, cables) |                    |      | \$275.00   |          |
| LCD Projector Package, 2500 Lumens                                       |                    |      | \$1150.00  |          |
| HP Black & White Printer                                                 |                    |      | \$300.00   |          |
| Whiteboard Package                                                       |                    |      | \$135.00   |          |
| Flipchart Package w/Easel                                                |                    |      | \$65.00    |          |
| Flipchart Pad                                                            |                    |      | \$45.00    |          |
| Easel                                                                    |                    |      | \$40.00    |          |
| Black Velour Drape 16' high 10' Section                                  |                    |      | \$300.00   |          |
| Powerstrip                                                               |                    |      | \$25.00    |          |
| Extension Cord 25'                                                       |                    |      | \$35.00    |          |
| ***Prices are based on a daily rate.                                     | Equipment Total    |      |            |          |
|                                                                          | Delivery/Pickup    |      |            | \$150.00 |
|                                                                          | % sales tax        |      |            |          |
| **Cancellation fee, 100% within 14days of Show Date.                     | Other fees         |      |            |          |
|                                                                          | <b>Grand Total</b> |      |            |          |

Visual FX, Inc.  
2575 Northwest Parkway  
Elgin, IL 60124  
Phone 847.426.3100  
Email: [Rob@visualfxav.com](mailto:Rob@visualfxav.com)



## Exhibitor Information / Method of Payment

Show Name: \_\_\_\_\_  
Exhibitor: \_\_\_\_\_  
Booth Number: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_  
Fax: \_\_\_\_\_  
Email: \_\_\_\_\_  
  
Show Site Contact if Different Than Above: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_

### For Use of an Exhibitor Appointed Contractor / Third Party

We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges and agree to be bound by all terms and conditions as described in the Terms & Conditions section of this Service Kit. In the event that the named third party does not discharge payment of the invoice prior to the last day of the show, charges will revert back to the exhibiting company. All invoices are due and payable upon receipt, by either party.

Authorized Signature for Exhibiting Company \_\_\_\_\_

### Visual FX Orders

|                           |       |       |
|---------------------------|-------|-------|
| Audio Equipment           | \$    | _____ |
| Video Equipment           | \$    | _____ |
| Screens                   | \$    | _____ |
| Computer Systems          | \$    | _____ |
| Miscellaneous Accessories | \$    | _____ |
| Delivery/Pickup           | \$150 | _____ |
| Total Visual FX Orders    | \$    | _____ |

### Method of Payment / Credit Card Charges:

For your convenience, we will use this authorization to charge your credit card account for your advance orders and any additional amounts incurred as a result of show site orders placed by your representative.

*Please circle appropriate credit card*

*Please provide credit card number ~*

MasterCard    Visa    American Express

Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

Name Printed: \_\_\_\_\_

Address (if different than above) \_\_\_\_\_

Company Check - **Please note show name on check!** \_\_\_\_\_ Date check being mailed: \_\_\_\_\_

Email orders to: [rob@visualfxav.com](mailto:rob@visualfxav.com)

Mail to: 2575 Northwest Parkway, Elgin, IL 60124





## TELECOMMUNICATIONS & INTERNET REQUEST FORM

### CUSTOMER INFORMATION:

|                   |               |                           |                  |
|-------------------|---------------|---------------------------|------------------|
| Date:             |               | Event Manager:            |                  |
| Company:          |               | Group or Convention Name: |                  |
| Install Date:     | Install Time: | Disconnect Date:          | Disconnect Time: |
| Install Location: |               |                           |                  |
| Master Account:   |               | Suite Number:             |                  |

Section to be completed by Arizona Grand Resort & Spa

| SERVICES:                                                  | Number of Connections: | Number of Days: | Install Cost: | Daily Rental Cost:   | Total: |
|------------------------------------------------------------|------------------------|-----------------|---------------|----------------------|--------|
| Hard Wired Line                                            |                        |                 | \$250         | \$50/Line            |        |
| Wireless Connection<br>Number of Devices:                  |                        |                 | N/A           | \$50/Device (10 mbs) |        |
| Analog DID Line + House Phone                              |                        |                 | \$250         | Usage Only           |        |
| Analog DID Line + Speakerphone<br>Number of Speakerphones: |                        |                 | \$250         | \$50/Device + Usage  |        |

### ADDITIONAL NOTES:

- Please do not put your credit card information on this sheet.
- Wireless connections can be purchased on-site with your credit card. A request form is not required for purchase and a receipt will be sent via email.
- All lines are analog with the exception of high-speed Internet.
- All long distance telephone calls are charged at operator assisted day rate with an additional surcharge added. Toll free calls are free for the first 60 minutes and \$0.10/minute thereafter.
- All applicable taxes will be charged. Phone usage charges are 11% tax. All other charges with the exception of labor are 8.6% tax.
- Customers are advised to secure phones after hours to avoid unauthorized charges.
- Customer supplied wireless network equipment may not be used at any time.
- Customer supplied routers may only be used in conjunction with a custom solution.
- In the event of loss or damaged equipment, replacement costs will be applied.
- There may be additional charges for extra cabling, equipment and custom configurations.
- Signature below indicates full responsibility for all usage charges.
- Requests submitted within 24 hours of the event will be subject to rush order fees.
- Please email completed form to [itsupport@classichotels.com](mailto:itsupport@classichotels.com) or to your assigned Event Manager.

Subtotal:

Service Charge (29%):

Tax (8.6%):

Total:

Authorized Signature:

**SUBMIT FORM**